

Customers Privacy & Confidentiality

1. How does Neurogenesis ensure the privacy and confidentiality of its participants?

Neurogenesis adheres to strict confidentiality policies to protect participants' personal information, including mental and physical health details. These policies encompass informed consent, secure data storage, limited access to authorized personnel, data anonymization, compliance with applicable data protection laws such as GDPR, and transparent communication regarding data handling practices. By implementing these measures, Neurogenesis ensures the privacy and trust of its participants.

2. Does Neurogenesis integrate global confidentiality standards?

Neurogenesis is committed to integrating global data protection standards to ensure the privacy and confidentiality of participants' information. This commitment includes adherence to regulations such as the General Data Protection Regulation (GDPR) in Europe, which sets a global benchmark for data privacy. By aligning with these standards, Neurogenesis ensures that personal data is processed lawfully, transparently, and securely, regardless of the participant's location. This approach fosters trust and upholds the highest levels of data protection across all services.

3. How does Neurogenesis ensure the responsible use of professional discretion in its services?

At Neurogenesis, ethical standards and informed decision-making are central to the way we tailor our services to individual needs. We exercise professional discretion by integrating scientific expertise, evidence-based practices, and a thorough understanding of each client's unique circumstances. This approach ensures that every decision aligns with our commitment to confidentiality, respect, and achieving the best possible outcomes for our clients. If clients have specific concerns or preferences, we encourage open communication to ensure our services are tailored to their expectations while upholding the highest ethical standards.